

**Frequently Asked Questions**

Sr. No.	Question	
1	<b>When will I receive my scholarship/fellowship payment?</b>	Institute financial Assistanship/scholarship payments are generally processed on the last working day of every month by Accounts Section.
2	<b>Why didn't I receive my scholarship/fellowship this month?</b>	There could be several reasons for not receiving the scholarship/fellowship : 1. You might not be eligible to receive the stipend for the respective period. 2. Your stipend sanction is not updated in ERP Scholarship portal by Academic Section. 3. You might not have marked manditorly attendance required to release stipend. 4. You might have not submitted bank account details or bank detailes provided are incomplete.5. You might have not paid semester fee or there is an outstanding balance in fee.
3	<b>What should I do if I forget to mark my attendance?</b>	In case you fail to mark attendance, you are required to fill an " Certificate In Support of the Exception Request for Processing the Hold Scholarship/Fellowship Form". The same need to be forwarded to Accounts Section after the approval from Head of Department(HoD) and Supervisor. The form is available at the following link .
4	<b>How can I update my bank account details?</b>	For new admission students,you are required to carefully update the bank detail in Form-A under students escorner portal. Students who wants to change their bank account detail can simply fill "Request for Change/update the Bank Account Number" form. A copy of passbook or cancelled cheque or bank statement is required to be attached with the form. The link of the form is as :
5	<b>What is a TSA ID, and how is it generated?</b>	Treasury Singe Account (TSA ID) is a mandatory requirement for receiving Scholarship/fellowship . Only after students provide their complete Bank Account Details ,the TSA ID is generated by Accounts Section and then only they can receive stipend. It take minimum 01 week to create TSA ID.
6	<b>What should I do if I haven't paid my semester fees?</b>	To avoid late fine charges ,payment of Semester Fee is manadatory within stipulated time limit. In case, fees is not paid you can approach concrned unit of Academic Section to enable Pay Now option in ERP scroner.
7	<b>Where can I find the prescribed format for providing my bank account details?</b>	Students who wants to change their bank account detail can simply fill "Request for Change/update the Bank Account Number" form. A copy of passbook or cancelled cheque or bank statement is required to be attached with the form. The link of the form is as :
8	<b>What happens if I miss the deadline for providing bank account details or paying semester fees?</b>	In case your complete bank account details or your semester fees is not deposited ,your eacademic portal became diabled and you would not be able to register for courses. Further any type of Fiancail assistanship or Scholarship will not be released.
9	<b>Can I update my bank account details if they change?</b>	Yes, you can change your bank account details.
10	<b>Who can I contact for further assistance or clarification regarding my scholarship/fellowship?</b>	You can contact concrned dealing assitant in Academic Section for queries related to Scholarship.
11	<b>What happens if I withdraw from my course.</b>	In case you withdraw from the course, you are required to contact Academic Section and immediately your scholarship will be stop.
12	<b>Are there any restrictions on how scholarship/fellowship amount can be used?</b>	No, there is not such restrictions
13	<b>Can I receive multiple scholarship/fellowships simultaneously?</b>	No, two or more scholarship can't be simountaously be received by a student.
14	<b>My scholarship/fellowship sanction not updated ?</b>	After issuing notification, Academic Section update sanctions details in Scholarship ERP Portal. In case, they are not updated please contact Academic Section.
16	<b>My scholarship/fellowship not credited due to balance fee ?</b>	You are required to pay balance fee in order to recive scholarship. In case balance fees is paid,you are required to contact Accounts Section with proof of payment.
18	<b>Among various scholarship/fellowship scheme, to which type of scholarship/fellowship I am eligible ?</b>	There are various Scholarship/Fellowship schemes to which a student of Bacholrs,Master's and PhD student can be eligible. For eligiblity criteria please contact Academic Section.
19	<b>For which period , I will recive the stipend ?</b>	Stipend period is duly notified by Academic Section.
20	<b>Do I need to provide bank account number?</b>	For receiving any type of Institute Assistanship or refunds ,bank account details of students are required.
21	<b>I don't have bank account ?</b>	Providing Bank account details are mandatory to receive any type of Institute Assistanship or refunds
22	<b>Can I give bank account of my parents or brother/sister?</b>	No, you can't provide the bank details of any relative.
23	<b>Where can I mark my attendance?</b>	Attendance can be marked on ERP eacademic portal with your login credntials.
24	<b>Can I mark the attendacne of last month?</b>	Usually student can mark attendance by 20th of every month in ERP eacademic portal.
26	<b>In next month,when can I expect to recive the stipend in case forgot to mark attendance?</b>	In case you failed to mark attendance in current month you will be eligible to recive the arraer in next month after filling attendance request form.
27	<b>I don't have my login credentials to mark attendace ?</b>	Login Credentials can be obtain from Academic Section
28	<b>Is their any salary slip generated for scholarship/fellowship paid to me ?</b>	Scholarship is exempted from Income so slalary slip is not generated. A bonafide certificate can be obtain from Academic Section.
29	<b>Am I , eligible for receiving Financial Assistanship from Institute ?</b>	There are various Scholarship/Fellowship schemes to which a student of Bacholrs,Master's and PhD student can be eligible. For eligiblity criteria please contact Academic Section.

30	How many types of scholarship/fellowship does Institute provide?	There are various Scholarship/Fellowship schemes to which a student of Bachelors, Master's and PhD student can be eligible. For eligibility criteria please contact Academic Section.
31	What is Semester Fee ?	To register as a bonafide student of the Institute for a respective course, the amount charged by the Institute is known as semester fee.
32	What is the amount that I need to pay for semester fee?	For semester fee you are required to refer to fee circular issued by Academic Section .
33	How can I access my semester fee portal ?	You can access the fee portal on clicking the link below : ( <a href="https://ecampus.iitd.ac.in/scorner/login">https://ecampus.iitd.ac.in/scorner/login</a> )
34	How can I pay my semester fee ?	You can pay semester fee on clicking the link below : ( <a href="https://ecampus.iitd.ac.in/scorner/login">https://ecampus.iitd.ac.in/scorner/login</a> )
35	Can I pay my semester fee partially or in-parts?	Semester fee is required to be paid in full. Partial or in-parts payment is not allowed.
36	I am a new admission and don't have access of ERP to pay my fee ,what can I do now ?	In case of new admission student, you are required to contact Academic Section.
37	what are the payment options available for fees payment?	Academic Fees can be paid through UPI/Credit Card/ Debit Card and Net banking options
38	Can I pay my semester fee in cash ?	Semester fee can't be paid in Cash.
39	Can I pay my semester fee using cheque or demand draft ?	Semester fee can't be paid using Cheque or demand draft.
40	Can I pay my semester fee using Education loan ?	Semester fee can be paid using Education loan.
41	What steps to follow for paying my fee using Education Loan ?	Fee circular can be referred for the steps of paying Semester Fee using Education loan.
42	What is the last date to pay my Academic fee ?	For last date please refer to Fee circular issued by Academic Section.
43	In case I am unable to pay my Academic fee before last date will I be charged with any late fine?	Late fine is levied in case fee is not paid within stipulated time as mentioned in Fee Circular
44	At what rate late fine will be charged ?	Late fine is levied in accordance with the timeframe mentioned in Fee circular
45	I have paid my semester fee but it is not reflecting in my ERP portal?	In case the payment is made and the same is not reflected in ERP Fee portal, please wait for at least 02 working days. If case remain unresolved please contact Accounts Section.
46	I have paid my semester fee before last date but late fine is still showing in my ERP portal.	In such cases you are required to contact Accounts Section.
47	While paying Semester fee amount is debited from my account but semester fee balance is not updated ?	In case the payment is deducted from bank account and it is not updated in ERP fee portal, please wait for at least 02 working days and avoid any repayment before the same is settled.
48	How can I get my excess semester fee payment adjusted in next semester ?	For any excess payment made, please inform Accounts Section before generation of next semester fee
49	Is there any chance that my excess semester fee payment will be refunded to me ?	Excess payment of fees (if any) will be adjusted with the next semester's academic fee.
50	What happens if I fail to maintain the required academic performance for the scholarship/fellowship?	In such cases, eligibility is determined by Academic Section
52	Who handles scholarship/fellowship-related matters like eligibility and amounts?	Eligibility criteria and amount sanctioned is determined and notified by Academic Section.
53	Is there an online portal for students to manage fees and attendance?	Yes, there is an online portal called Scorner that provides students with access to features like fees payment, checking balance fees, and marking attendance.
54	Can I apply for a loan to cover my tuition fees?	Loan can be applied from Nationalised banks to cover tuition fees.
56	How much scholarship/fellowship amount can I expect to receive?	Eligibility criteria and amount sanctioned is determined and notified by Academic Section.
60	What documents do I need to submit for scholarship/fellowship applications?	Eligibility criteria and documents required are determined and notified by Academic Section.
63	Are there scholarships/fellowships available for part-time students?	No, there is no provision of Scholarship for Part-time students
64	How can I maintain eligibility for scholarship/fellowships once I've been awarded?	Eligibility criteria is determined and notified by Academic Section.
65	What is the total cost of tuition and fees per semester?	Please refer to the academic circular or contact the academic section for specific details.
66	Are there any additional fees apart from tuition?	There are other charges also and those can also be referred from Fee Circular
70	Do you offer any fee waivers for students facing financial hardship?	Please contact Academic Section for such query
71	Are there any refund policies for semester fees if a student withdraws from a course?	If student withdraws during the course, he/she is eligible to receive Institute & Library Security refund
72	Do the semester fees cover access to facilities such as the library, gym, or health services?	Yes, you can avail services as mentioned in the offer letter.
73	What is the process for obtaining no due clearance?	You are required to contact Academic Section for initiating the same.
76	Can I obtain no due clearance online, or is it only available in person?	Yes, you can obtain no-dues clearance through online request. You do not need to visit Institute in person.

77	<b>Do I need to clear all outstanding balances, including library fines and housing fees, to obtain no due clearance?</b>	Yes, to obtain no-dues all outstanding dues are to be cleared from each unit.
78	<b>Is there a fee associated for\ obtaining no due clearance?</b>	No, there is no such charges
81	<b>Can I obtain no due clearance if I have outstanding financial aid or scholarship/fellowship issues?</b>	To obtain no-dues all outstanding dues are to be cleared from each unit.