S.No	Questions	Answers
1.	How to check the payment status of active employee medical bills payment?	 STEPS: - ERP portal Staff option Employee Self-Service drop-down list Medical Reimbursement Status.
2.	Status/location of medical bills submitted for retired employees?	Note down the dispatch number while submitting medical bill to health unit. Status cannot be checked with Employee Code.
3.	Reason for deduction / and short payment of the medical claim?	 Reimbursement is done according to the IITD Hospital rules and norms. a. Purchase of medicine from an authorized Drug-licensed chemist shop (GST reg.) - 60% of MRP will be reimbursed for specified medicine. b. Pathology Investigation from outside NABH accredited centres / IITD empaneled hospital- 67% of CGHS rate. c. Radiology Test from outside NABH accredited centres / IITD empaneled hospital-reimbursement will be made at CGHS rate. For more details, please visit the following site <u>https://hospital.iitd.ac.in</u>

Medical Reimbursement Unit