

**INDIAN INSTITUTE OF TECHNOLOGY, DELHI**  
**ADMINISTRATIVE COMPUTERISATION SUPPORT SERVICES**

NOTICE INVITING QUOTATION

Ref: ACSS/2012/1

Dated: 17<sup>th</sup> Jan 2012

**NIQ Due Date : Friday the 3<sup>rd</sup> February 2012 3.00 p.m.**

Sealed quotation invited for:

1. **AMC of INGRES 9.1.2 (su9.us5/100)**, license running 24x7x365 days on SUN fire V-890 with 4 CPU, 8 CORE machine. The scope of the work is maintenance and support of INGRES, providing and installing the patches and upgrades from time to time. Support has to be extended on all working days/ working hours (Monday to Saturday 9.00 am to 5.30 p.m.) telephonically, or by site visits whenever required, keeping the downtime minimum.

**Terms and conditions:**

1. Total AMC period will be for 3 years, initially contract will be awarded for one year period and will be extended at the same cost and terms and conditions for another two years.
2. The prices quoted should be inclusive of all taxes.
3. The payment will be made half yearly, on successful completion of each half year.
4. The quotation should be valid for a minimum of 45 days.
5. **A Certificate from Actian Corporation (Product Owner) for authorized service provider for INGRES range of products and solution is essential. However, a representation in Delhi is essential to keep to a minimum downtime.**
6. Access to ingres service desk/packs and new product releases
7. Direct access to ingress product service engineers will be available

The Institute reserves the right to accept/reject any or all quotations without assigning any reasons thereof.

Sealed Quotation should be addressed and submitted to **Head, ACSS, Room No. AD – 267, Indian Institute of Technology, Hauz Khas, New Delhi - 110016**