INDIAN INSTITUTE OF TECHNOLOGY DELHI

HAUZ KHAS, NEW DELHI-110016

Dated: 12/12/2018

EOI Notice No.IITD/ISPS(SP-1982)/2018

Indian Institute of Technology Delhi seeks Expressions of Interest (EOI) in offering end-to-end logistics services (for the next 3 years) for incoming and outgoing goods, containers, parcels and express mail for various domestic and foreign destinations.

Details of the tender	Appointment of Logistics Agent(s) for the next three years <u>starting</u> from 2019.
EOI Document Fees	Rs. 1,000/- (to be paid through RTGS/NEFT)
Earnest Money Deposit to be submitted	Rs. 10,000/- (to be paid through RTGS/NEFT)

EOI Documents downloaded from Central Public Procurement Portal may be http://eprocure.gov.in/eprocure/app . Aspiring Bidders who have not enrolled / registered in eregister procurement should enroll / before participating through the website http://eprocure.gov.in/eprocure/app . The portal enrolment is free of cost. Bidders are advised to go through instructions provided at 'Instructions for online Bid Submission '.

Bidders can access needed documents on the website (For searching in the NIC site, kindly go to Search option and type 'IIT'. Thereafter, Click on "GO" button to view all IIT Delhi documents). Select the appropriate EOI and fill them with all relevant information and submit the completed tender document online on the website <u>http://eprocure.gov.in/eprocure/app</u> as per the schedule given in the next page.

No manual bids will be accepted. All quotations (both Technical and Financial should be submitted in the E-procurement portal).

Schedule

Name of Organization	Indian Institute of Technology Delhi
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EOI	
Service	
Service+Empanelment	
No (INR only)	
12/12/2018 (18:00 Hrs)	
12/12/2018 (18:00 Hrs)	
19/12/2018 (11:00 Hrs) at Room number: AD112, S&P Section, IIT Delhi. Proof of RTGS transfer towards EOI will be mandatory for attending this meeting.	
12/12/2018 (18:00 Hrs)	
03/01/2019 (11:30 Hrs)	
04/01/2019 (11:30 Hrs)	
Rs./- (For Tender Fee)Rs. 10,000 /-(For EMD)(To be paid through RTGS/NEFT. IIT Delhi Bank details are as under:Name of the Bank A/C: IITD Revenue AccountSBI A/C No.: 10773572622Name of the Bank: State Bank of India, IIT Delhi, Hauz Khas, New Delhi-110016IFSC Code: SBIN0001077MICR Code: 110002156Swift No.: SBININBB547(This is mandatory that UTR Number is provided in the on-line quotation/bid. (Kindly refer to the UTR Column of the Declaration Sheet at Annexure-G)	
01	
90 days from the date of opening of Expression of Interest (EOI)	
Import Cell, IIT Delhi, Hauz Khas, New Delhi-16	
+91-11-2659-7128	
+91-11-2659-7131	
imports@admin.iitd.ac.in; drstores@admin.iitd.ac.in;	

Instructions for Online Bid Submission:

As per the directives of Department of Expenditure, this EOI document has been published on the Central Public Procurement Portal (<u>URL:http://eprocure.gov.in/eprocure/app</u>). The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at:

http://eprocure.gov.in/eprocure/app

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL:<u>http://eprocure.gov.in/eprocure/app</u>) by clicking on the link "Click here to Enroll". Enrolment on the CPP Portal is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their userID / password and the password of the DSC / eToken.

SEARCHING FOR EOI DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active documents by several parameters. These parameters could include ID, organization name, location, date, value, etc. There is also an option of advanced search, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a documents published on the CPP Portal.
- 2) Once the bidders have selected the documents they are interested in, they may download the required document schedules. These EOIs can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the EOI document.

3) The bidder should make a note of the unique EOI ID assigned to each EOI, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigenda published on the EOI document before submitting their bids.
- 2) Please go through the EOI advertisement and the EOI document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the EOI document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission date and time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) A standard BoQ format has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

OR

In some cases Financial Bids can be submitted in PDF format as well (in lieu of BOQ).

- 5) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 6) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) Kindly add scanned PDF of all relevant documents in a single PDF file of compliance sheet.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 233 7315.

General Instructions to the Bidders

- 1) The tenders will be received online through portal <u>http://eprocure.gov.in/eprocure/app</u>. In the Technical Bids, the bidders are required to upload all the documents in .pdf format.
- 2) Possession of a Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/e-token in the company's name is a prerequisite for registration and participating in the bid submission activities through https://eprocure.gov.in/eprocure/app . Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available in the web site https://eprocure.gov.in/eprocure/app under the link "Information about DSC".
- 3) Tenderer are advised to follow the instructions provided in the 'Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at https://eprocure.gov.in/eprocure/app .

Store Purchase Section (Import Cell) Indian Institute of Technology Delhi Notice Inviting Expressions of Interest

Dated :12/12/2018

Subject : Expressions of Interest in offering end-to-end logistics services for incoming and outgoing goods, containers, parcels and express mail for various domestic and foreign destinations, in courier and/or cargo form, for three years <u>starting from 2019</u>.

Invitation for Tender Offers and Definition of Terminology

Indian Institute of Technology Delhi (a premier educational and research institution), invites online Expressions of Interest from eligible and experienced logistics agents (LA's) for end-to-end (vendor/peer to IIT Delhi, and IIT Delhi to vendor/peer) for three years (initially for two years, extendable for one more year) starting from 2019, as per terms & conditions specified in the EOI document, which is available on CPP Portal http://eprocure.gov.in/eprocure/app.

Indian Institute of Technology Delhi receives equipment, chemicals, documents, and various other items (henceforth referred to as Items) for the use in teaching and R&D purposes from different countries, and domestically from within India, for various Administrative units and laboratories of the Institute. These can be received from commercial vendors, research labs, other Universities, etc (henceforth referred to as External Entity (EE)). Inbound/outbound Items may comprise of raw materials, consumables, spares, accessories, tools, documents, capital goods, software, components needing repair (outbound only) etc. Some of the Items may be classifiable as hazardous, perishable, dangerous, fragile, corrosive, photosensitive, etc., and may require careful handling / special storage and also warrant special arrangements for road / air / sea transportation. These handling conditions will be specified by the shipper in each case.

IIT Delhi imports incoming Items from overseas on the basis of Open General License (OGL). The approximate value of the annual import of IIT Delhi from EE's at this time exceeds Rs. 50 Crore, with approximately 300-350 foreign consignments per year, with this number expected to rise further. Most of the consignments are air consignments and few are post parcel / sea consignments. No specific value of any individual consignment can be given *a priori*. IIT Delhi also exports/sends (under suitable approvals, if needed) research samples, documents, equipment/components needing repair, (also considered Items) etc. to peer Universities, commercial vendors, research labs, etc (EE). Thus, the EE can be a shipper as well as a receiver, depending on whether the Item is inbound or outbound.

Indian Institute of Technology Delhi consists of 3 campuses – at Hauz Khas in New Delhi, ITEC Sonepat, and a new IIT Delhi campus at Jhajjar. For purposes of this Expression of Interest, these three locations are collectively and individually referred to as the Campus/Campuses. The Store & Purchase section of IIT Delhi is the authorized shipper as well as receiver, and will specify (upon award of contract) default locations for a) receiving incoming Items, and b) dispatching outgoing Items, for each Campus. Further, IIT Delhi consists of Affiliates (Faculty members and Staff members) who are authorized to initiate shipping requests in either direction.

Only online bids will be considered (i.e. no offline bids). However, the institute level purchase committee may seek any clarifications from any bidder at any stage (solely via email, as the need may be). Incomplete or conditional bids will be rejected. Institute reserves the right to accept or reject any or all offers at any stage without assigning any reason thereof.

At the end of the EOI process, only participants who have submitted a valid expression of interest will be invited to participate in a Limited Tender Inquiry process that will select the empaneled logistics agents for IIT Delhi.

TECHNICAL SPECIFICATION:

Sl.	Technical Specifications
No.	
1	The Logistics Agent (LA) shall undertake to manage the pickup, all intermediate steps, and delivery at the External Entity (EE)/Campus of designated incoming and outgoing Items etc., respectively, and handle all logistics steps that comprise the end-to-end process. IIT Delhi will provide any needed duty / excise exemption paperwork, standing authorizations, etc. to facilitate this activity. Following tasks (and any other needed under that end-to-end process) shall be deemed to be in scope of the logistics activity:
(a)	Pickup of incoming items from EEs within India and overseas:
	• Upon specification of an EE with a designated address anywhere in India or overseas, the LA will arrange to have the Item picked up directly from the premises of the specified EE within the shortest period of time (T _{pickup}), consistent with any material / item handling constraints for safety specified by the shipper.
(b)	Any transportation needed within India or overseas, or between countries:
	 The LA will manage any local transportation (of any mode, including crane movement if needed) required to move the specified Item from any inland location to any port, or vice versa, as needed for an efficient transmittal of the Item to its destination (either designated location (DL) on Campus, or at EE) within the shortest period of time (T_{local}). The LA will manage upon specification by Stores & Purchase section, the movement of any Item from any one Campus to another Campus (T_{local}). The LA will manage the shipment of items internationally, between countries within shortest possible time (T_{global}).
(c)	Delivery location in Campus:
	• The LA will arrange to have each incoming Item delivered on site in Campus to a designated location (DL) specified by the Stores & Purchase Section. In the absence of any such specification on the addressing information for incoming Items, the Item will be delivered to a default location for the Campus specified by the Store & Purchase Section at start of contract.
(d)	Pickup location in Campus:
	• The LA will establish permanent points of pickup, preferably taking the form of a secured box for all outcoming Items of small size that can be safely interred in the box. For larger Items, the LA will arrange pickups from the DL within the Campus as specified by Stores & Purchase section. Each such activity will be sought to be completed within the shortest period of time.

	 To facilitate this activity, the LA will furnish Stores & Purchase section any needed mailing labels for outgoing Items, and arrange to collect and compile any needed approvals for such movement (such as likely for exported Items). Sometimes, IIT Delhi has to re-export the defective / wrongly dispatched items to a foreign EE. For this purpose, permission from any financial / regulatory entity, packing, repacking, transportation, arranging Insurance survey, customs formalities etc. are to be arranged by the LA.
(e)	Any Customs clearances needed for the movement of Items:
	 The LA will manage to have each incoming import Item cleared from the port of arrival in India in the shortest period of time possible (T_{customs}). The LA will manage to have each outgoing export Item cleared from the port of arrival in the country of EE, in conjunction (as needed) with the EE (also T_{customs}). Any associated costs in this case will not be borne by IIT Delhi. The LA will be responsible for any costs / demurrage, etc. incurred during the customs clearance. The duties paid for any incoming shipment will be limited to the concessional customs duty (currently 5.5%) available to IIT Delhi. As may be appropriate, the LA will work with IIT Delhi to adequately process any End User Certificates for import items, collect and compile any authorization letters, and customs duty exemption certificates before arrival of items in India, and effectively utilize any authorization needed for these tasks.
(f)	Business account, online access to fine-grained tracking information and notifications, and API access for shipping labels:
	 The LA will open a business account for IIT Delhi, and provide online access to IIT Delhi Stores & Purchase Section to enable account management. The LA will provide through the business account, fine-grained tracking information (via email) at each status change to two specified IIT Delhi parties, and the EE, for each shipped Item: a) Stores & Purchase Section, b) IIT Delhi Affiliate named on the shipping manifest (as shipper or receiver), c) EE. The LA will provide API access for shipping tasks to Store & Purchase section, which will setup an authenticated portal that permits IIT Delhi Affiliates to initiate outgoing shipments. The API will permit printing of shipping labels. These shipping labels will be affixed to outgoing Items handled under (d). The business account will provide an accurate and up to date online statement of transactions that can be examined by IIT Delhi at any time. The transaction list will provide a detailed breakup of costs, total cost per kg (C_{shipmentperkg}) excluding customs duties, weight and size, and timing steps for each change in status for each tracking number.

(g)	Insurance cover:		
	• The LA will cover each Item shipment with an open cover insurance that will		
	fully insure the Item during transit to/from the Designated Location on Campus		
	and EE.		
(h)	Quality of Service Assurance:		
(11)	Quanty of Service Assurance.		
	• The LA will provide and maintain a pre-agreed quality of service (QoS) factor		
	defined as: $C_{shipmentperkg}/(T_{pickup}+T_{local}+T_{global}+T_{customs})$ for each shipment. The LA		
	will provide this number separately for Items that are processed in a) Courier,		
	and b) Cargo modes. This information is mandatory for courier mode		
	shipments.		
(i)	Invoicing of costs and reporting:		
	The LA will provide fortnightly consolidated statements of account, containing		
	all charges incurred under the end-to-end operations (without any exclusions,		
	including customs duties and shipping costs) consistent with all clauses above,		
	along with the average QoS factor for that billing period.		
	• IIT Delhi will promptly pay these consolidated statements of account within 20		
	days of receipt of each statement. No individual shipment invoices will be		
	entertained under any circumstances.		
	 The LA will provide quarterly summaries of account containing average QoS for that quarter, and transaction lists 		
	that quarter, and transaction lists.		
(j)	Periodic empanelment review:		
	IIT Delhi will examine the invoices and quarterly summaries of account to		
	determine the value addition provided by the LA, after every 6 months. If the		
	level of service is found to fall below the pre-agreed QoS level (defined in (h)),		
	the LA will be placed under observation for 3 months, following which		
	dispositive decisions on the empanelment contract will be undertaken. The LA		
	will be provided an opportunity to appeal such decisions to a committee		
	constituted by the Director, IIT Delhi.		

A complete set of EOI documents* may be downloaded by prospective bidder free of cost from the website <u>http://eprocure.gov.in/eprocure/app</u>. Bidder has to make payment of requisite fees (i.e. Tender fees (if any) and EMD) online through RTGS.

Terms & Conditions Details

Srl	Specification
1	Due date : The tender has to be submitted on-line before the due date. The offers received
	after the due date and time will not be considered.

2	Preparation of Bids : The offer/bid should be submitted in two bid systems (i.e.) Technical bid and financial bid. The technical bid should consist of all technical details along with commercial terms and conditions. Financial bid should indicate item wise price for the items mentioned in the technical bid in the given format i.e BOQ_XXXX. OR Financial Bids to be submitted in PDF format.
	The Technical bid and the financial bid should be submitted Online.
3	EMD : The tenderer should submit an EMD amount through RTGS to Indian Institute of Technology, Delhi ". The Technical Bid without payment of EMD (through RTGS) would be considered as UNRESPONSIVE and will not be accepted. The EMD will be returned without any interest to the unsuccessful bidders immediately after the award of contract. In case of successful Tenderer, it will be retained till LA furnishes Performance Bank Guarantee. Till further notice EMD should be submitted offline of IIT Delhi. Refer to Schedule (at page 2) for its actual place of submission.
4	Forfeiture of EMD : The EMD will be forfeited if the bidder withdraws or amend, impair and derogate from the tender in any respect within the period of validity of tender or fails to furnish the Performance Bank Guarantee.
5	Opening of the tender : The online bid will be opened by a committee duly constituted for this purpose. Online bids (complete in all respect) received along with EMD and tender fees (through RTGS) will be opened as mentioned at "Annexure: Schedule" in presence of bidders representative if available. Only one representative will be allowed to participate in the tender opening. Bid received without EMD or tender fees will be rejected straight way. The technical bid will be opened online first and it will be examined by a technical committee which will decide the suitability as per our specification and requirement. The financial offer/bid will be opened only for the offer/bid which technically meets all our requirements as per the specification, and will be opened in the presence of the vendor's representatives subsequently for further evaluation. The bidders if interested may participate on the tender opening Date and Time. The bidder should produce authorization letter from their company to participate in the tender opening.
6	Acceptance/ Rejection of bids: The Committee reserves the right to reject any or all offers without assigning any reason.
7	Resolution of Disputes : The venue of the arbitration shall be the place from where the order is issued. The Jurisdiction in all dispute suits is in courts at New Delhi. Even in case of any dispute, the consignment shall be cleared by the Agent and handed over to IIT Delhi pending the settlement thereof.
8	Applicable Law: The place of jurisdiction would be New Delhi (Delhi) INDIA. Indian law will be applicable.
9	Supplier Integrity

	The LA is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.
10	Fidelity Bond: The LA is responsible to handle sophisticated and valuable consignments. In order to safeguard the interest of IIT Delhi in the event of any loss due to any act of omission and commission, LA should furnish a FIDELITY BOND of Rs. 10,00,000/- (rupees ten lakhs) in favour of Registrar IIT Delhi, which should be valid till the entire contract period including extended period of one year, if any.
11	Penalty Clause: The Director, IIT Delhi reserves the right to deduct a penalty @0.25% per week of shipment price for delay in consolidation and Airfreight of IIT Delhi shipments and delivery to the laboratory of IIT Delhi (maximum penalty shall be 02% of shipment value). The period of this will be calculated after four weeks from the date of intimation of supplier about the readiness of equipment / consumable for shipment.

[Letter head of LA] COMPLIANCE SHEET / TECHNICAL INFORMATION

Sl. No.	Technical Specifications	Compliance Y/N
1	We are registered with Indian customs (preferably at Delhi) for last 05 years and it should have minimum 3 year's experience for doing work for organizations like IIT's, NITs, IISc, State or Central Universities, National Institutes, Central / State funded Research Institutes, Govt. Hospitals (Appointment letters to be furnished for respective years as a proof to above).	
2	We are an ISO certified company (valid certificate be attached).	
3	We have processed 500 Bill of entries (BoE) per year for last 3 years.	
4	We are registered with IATA (Copy of the registration certificate is attached).	
5	We certify that our organization have not been Black Listed/De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Govt. funded Research Institutions/ Public Sector Undertaking in the last three years.	
6	Our organization have valid consolidation and customs house agent license in the our own name.	
7	Our organization have a minimum turnover of Rs. 5 Crore for last three financial years (The Profit and Loss A/c and Balance sheet for previous three years (duly audited or certified by the Chartered Accountant be enclosed along with a statement showing three years turnover separately).	
8	We have the PAN card and GST certificate in the name the organization (copy attached).	
9	Current Income Tax Clearance and Sales tax Certificate is attached.	

We have also enclosed all relevant documents in support of my claims, (as above) in the following pages.

Signature of Bidder

Name : _____

Designation : _____

Organization Name : _____

Contact No. : _____

Annexure

[Letter head of LA] List of Govt. Organization/Deptt. and its Contact Numbers

List of Government Organizations (IITs, NITs, State or Central funded institutes, Research institutes like CSIR/ ICAR/ ICMR/ DRDO/ Govt Hospitals etc.) for whom the Bidder has undertaken such work during last 10 years (must be supported with work orders)			
Name of the organization	Name of Contact Person	Contact No.	Total Period (From – to)

Signature of Bidder

Name : _____

Designation : _____

Organization Name : _____

Contact No. : _____

ANNEXURE

BIDDERS INFORMATION

NAME & ADDRESS OF LA	
Registration Number	
ISO Certification Number	
Phone	
Fax	
E-mail	
Contact Person Name	
Mobile Number	
TIN Number	
PAN Number	
EPF Registration Number	
ESI Registration Number	
GST Registration Certificate	
EMD and EOI fees payment details	
	UTR Number for EMD
	UTR Number for Tender fees

Name :	
Designation :	
Organization Name :	
Contact No. :	

Bid Submission

i. <u>Online Bid Submission :</u>

The Online bids (complete in all respect) must be uploaded online in **One** Envelopes as explained below :-

Envelope – 1 (Following documents to be provided as single PDF file)			
Sl. No.	Documents	Content	File Types
1.	Technical Bid	Compliance Sheet as per Annexure	.PDF
2.		List of Govt. organizations (Annexure)	.PDF
3.		Category of organizations where the agency is currently enlisted (Annexure)	.PDF
4.		Bidders Information (Annexure)	PDF