# Department of Chemical Engineering Indian Institute of Technology Hauz Khas, New Delhi-110 016

## **NOTICE INVITING QUOTATIONS**

#### Tender No: IITD-CHE/2015/SR-GPRM

Dated: January 19, 2015

### Subject: Purchase of 3-YEAR academic license of gPROMS® software

#### **Invitation for Tender Offers**

Indian Institute of Technology Delhi invites sealed tender offers in two bid format (Technical bid and Commercial bid) from eligible and experienced OEM (Original Equipment Manufacturer) OR OEM Authorized Dealer for 3-year academic license of gPROMS<sup>®</sup> ModelBuilder software (5 user licenses), along with single license each of MultiFlash and gO:RUN, respectively.

The quotation should reach to Prof. Shantanu Roy, IIT Delhi, Hauz Khas, New Delhi – 110016 latest by 5:00 P.M. on January 29, 2015.

#### **TECHNICAL SPECIFICATIONS:**

S. No.	Technical Specifications	Remarks
1.	gPROMS <sup>®</sup> ModelBuilder software	3-year license, 5-user licenses
2.	MultiFlash	3-year license, 1-user license
3.	gO:RUN (simulation)	3-year license, 1-user license

#### Other details:

3.	Place of Submission & Opening of Bids	Prof. Shantanu Roy Department of Chemical Engineering, Indian Institute of Technology, Hauz Khas, New Delhi - 110016
4.	Address of Communication	Prof. Shantanu Roy Department of Chemical Engineering, Indian Institute of Technology, Hauz Khas, New Delhi - 110016
5.	Contact Phone Numbers	(+91)-11- 2659 6021

6.	Fax Number	(+91)-11- 2658 1120
7.	E-mail Address	roys@chemical.iitd.ac.in

\*Tender document can also be downloaded (from **19.01.2015** to **29.01.2015**) from IIT Delhi Website (www.iitd.ac.in/tenders).

In case the item is a proprietary item/software, documentation should be provided from the concerned authority certifying the same.

Any clarifications regarding above can be sought by contact via email from the undersigned, any time before the due date. The Terms and Conditions governing the purchase are as attached.

Prof. Shantanu Roy Dept. of Chemical Engineering IIT Delhi Email: <u>roys@chemical.iitd.ac.in</u> Phone: 91 11 2659 6021

## **Terms & Conditions**

Sl.No.	Specification
1.	Due date: The tender has to be submitted before the due date. The offers
	received after the due date and time will not be considered.
2.	Preparation of Bids: The offer/bid should be submitted in two bid systems (i.e.)
	Technical bid and financial bid. The technical bid should consist of all technical details
	along with commercial terms and conditions. Financial bid should indicate item wise price
	for the items mentioned in the technical bid. The Technical bid and the financial bid
	should be put in separate covers and sealed. Both the sealed covers should be put into a
	bigger cover along with letter of EMD and to be sealed. The tender number and details
	should be superscripted on the left side of the outer cover. The Quotations should be valid
	for 120 days from the due date. The Quotations duly sealed and super scribed on the
	envelope with the reference No. and due date, should be addressed to "Prof. Shantanu
	Roy, Department of Chemical Engineering, Indian Institute of Technology, Hauz
	Khas, New Delhi - 110016" so as to reach on or before the due date.
3.	Delivery of the tender: The tender shall be sent to the above mentioned addressee either
	by post or by courier so as to reach our office before the due date specified in our
-	Schedule.
4.	<b>Opening of the tender</b> : The offer/bid will be opened by a committee duly constituted for
	this purpose. The technical bid will be opened first and it will be examined by a technical committee which will decide the suitability as per our specification and requirement. The
	financial offer/bid will be opened only for the offer/bid which technically meets all our
	requirements as per the specification. The bidders if interested may participate on the
	tender opening Date and Time. The bidder should produce authorization letter from their
	company to participate in the tender opening. Only one representative will be allowed to
	participate in the tender opening. Only one representative will be unowed to
5.	Acceptance/ Rejection of bids: The Committee reserves the right to reject any or all
	offers without assigning any reason.
6.	Pre-qualification criteria:
	(i) Bidders should be the manufacturer / authorized dealer. Letter of Authorization from
	original equipment manufacturer (OEM) on the same and specific to the tender should be
	enclosed. In case the item is a proprietary item/software, documentation should be
	provided from the concerned authority certifying the same.
	(ii) An undertaking from the OEM is required stating that they would facilitate the bidder
	on a regular basis with technology/product updates and extend support for the warranty as
	(iii) OEM should be internationally reputed Branded Company.
	(iv) Non-compliance of tender terms, non-submission of required documents, lack of clarity of the specifications, contradiction between bidder specification and supporting
	documents etc. may lead to rejection of the bid.
7.	<b>Force Majeure:</b> The Supplier shall not be liable for forfeiture of its performance security,
7.	liquidated damages or termination for default, if and to the extent that, it's delay in
	performance or other failure to perform its obligations under the Contract is the result of an
	event of Force Majeure.
	• For purposes of this Clause, "Force Majeure" means an event beyond the control of the
	Supplier and not involving the Supplier's fault or negligence and not foreseeable.
	Such events may include, but are not limited to, acts of the Purchaser either in its
	sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics,
	quarantine restrictions and freight embargoes.

	<ul> <li>The price should be quoted without custom duty and excise duty, since ITT Defin is exempted from payment of Excise Duty and is eligible for concessional rate of custom duty. Necessary certificate will be issued on demand.</li> <li>In case of import supply the price should be quoted on FOB Basis only. Under special circumstances (eg. perishable chemicals), when the item is imported on CIF, please indicate CIF charges separately upto IIT Delhi indicating the mode of shipment. IIT Delhi will make necessary arrangements for the clearance of imported goods at the Airport/Seaport. Hence the price should not include the above charges.</li> </ul>
	packing and delivery charges. The offer/bid should be exclusive of taxes and duties, which will be paid by the purchaser as applicable. However the percentage of taxes & duties shall be clearly indicated. The price should be quoted without custom duty and excise duty, since IIT Delhi is
11.	<ul><li>Delayed delivery: If the delivery is not made within the due date for any reason, the Committee will have the right to impose penalty 1% per week and the maximum deduction is 10% of the contract value / price.</li><li>Prices: The price should be quoted in net per unit (after breakup) and must include all</li></ul>
9.	<ul> <li>Packing Instructions: Each package will be marked on three sides with proper paint/indelible ink, the following: <ol> <li>Item Nomenclature</li> <li>Order/Contract No.</li> <li>Country of Origin of Goods</li> <li>Supplier's Name and Address</li> <li>Consignee details</li> <li>Packing list reference number</li> </ol> </li> <li>Delivery and Documents: Delivery of the goods should be made within a maximum of four weeks from the date of placement of purchase order and the opening of LC. Within 24 hours of shipment, the supplier shall notify the purchaser and the insurance company by cable/telx/fax/e mail the full details of the shipment including contract number, railway receipt number/ AAP etc. and date, description of goods, quantity, name of the consignee, invoice etc. The supplier shall mail the following documents to the purchaser with a copy to the insurance company: <ol> <li>4 Copies of the Supplier invoice showing contract number, goods' description, quantity</li> <li>unit price, total amount;</li> <li>Acknowledgment of receipt of goods from the consignee(s) by the transporter;</li> <li>Insurance Certificate if applicable;</li> <li>Manufacturer's/Supplier's warranty certificate;</li> <li>Inspection Certificate issued by the nominated inspection agency, if any</li> <li>Supplier's factory inspection report; and</li> <li>Certificate of Origin (if possible by the beneficiary);</li> <li>Two copies of the packing list identifying the contents of each package.</li> <li>The above documents should be received by the Purchaser before arrival of the Goods (except where the Goods have been delivered directly to the Consignee with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.</li> </ol> </li> </ul>
8.	<ul> <li>Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.</li> <li><b>Risk Purchase Clause</b>: In event of failure of supply of the item/equipment within the stipulated delivery schedule, the purchaser has all the right to purchase the item/equipment from the other source on the total risk of the supplier under risk purchase clause.</li> </ul>
	• If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the

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	SI. Descriptions of Item & No. Specification			ty. in Units	Units Price in Rs.	Excise Duty %		CST/VAT %	Octroi %	Total P in R		
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								(d) = (a+b- c)				(f+g)
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	• The acceptance test will be conducted by the Purchaser, their consultant or other such person nominated by the Purchaser at its option after the equipment is installed at purchaser's site in the presence of supplier's representatives. The acceptance will
	involve trouble free operation and ascertaining conformity with the ordered specifications and quality. There shall not be any additional charges for carrying out acceptance test. No malfunction, partial or complete failure of any part of the equipment is expected to occur. The Supplier shall maintain necessary log in respect of the result of the test to establish to the entire satisfaction of the Purchaser, the successful completion of the test specified.
	• In the event of the ordered item failing to pass the acceptance test, a period not exceeding one weeks will be given to rectify the defects and clear the acceptance test, failing which the Purchaser reserve the right to get the equipment replaced by the Supplier at no extra cost to the Purchaser.
	• Successful conduct and conclusion of the acceptance test for the installed goods and equipment shall also be the responsibility and at the cost of the Supplier.
16.	<b>Resolution of Disputes</b> : The dispute resolution mechanism to be applied pursuant shall be as follows:
	• In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the Director, Indian Institute of Technology (IIT) Delhi and if he is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.
	• In the case of a dispute between the purchaser and a Foreign Supplier, the dispute shall be settled by arbitration in accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.
	<ul> <li>The venue of the arbitration shall be the place from where the order is issued.</li> <li>Any legal disputes arising out of any breach of contract pertaining to this tender shall be settled in the court of competent jurisdiction located within New Delhi.</li> </ul>
17.	Applicable Law: The place of jurisdiction would be New Delhi (Delhi) INDIA.
18.	<b>Supplier Integrity</b> The Supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.
19.	<b>Installation &amp; Demonstration</b> The supplier is required to done the installation and demonstration of the equipment within one month of the arrival of materials at the IITD site of installation, otherwise the penalty clause will be the same as per the supply of materials.
20.	<b>Insurance:</b> For delivery of goods at the purchaser's premises, the insurance shall be obtained by the Supplier in an amount equal to 110% of the value of the goods from "warehouse to warehouse" (final destinations) on "All Risks" basis including War Risks and Strikes. The insurance shall be valid for a period of not less than 3 months after installation and commissioning. <i>In case of orders placed on FOB/FCA basis, the purchaser shall arrange Insurance. If orders placed on CIF/CIP basis, the insurance should be up to IIT Delhi.</i>
21.	Incidental services: The incidental services also include:

21. **Incidental services:** The incidental services also include: 6

	• Furnishing of 01 set of detailed operations & maintenance manual.
	• Arranging the shifting/moving of the item to their location of final installation within
	IITD premises at the cost of Supplier through their Indian representatives.
22.	Warranty: 1. Warranty period shall be licensing period from date of installation of Goods
	at the IITD site of installation. The Supplier shall, in addition, comply with the performance
	and/or consumption guarantees specified under the contract. If for reasons attributable to the
	Supplier, these guarantees are not attained in whole or in part, the Supplier shall at its
	discretion make such changes, modifications, and/or additions to the Goods or any part
	thereof as may be necessary in order to attain the contractual guarantees specified in the
	Contract at its own cost and expense and to carry out further performance tests. The
	warranty should be comprehensive on site. Note: If a different period of warranty has been specified in the 'Technical Specifications'
	then the period mentioned above shall stand modified to that extent.
	2. The Purchaser shall promptly notify the Supplier in writing of any claims arising under
	this warranty. Upon receipt of such notice, the Supplier shall immediately within in 02 days
	arrange to repair or replace the defective goods or parts thereof free of cost at the ultimate
	destination. The Supplier shall take over the replaced parts/goods at the time of their
	replacement. No claim whatsoever shall lie on the Purchaser for the replaced parts/goods
	thereafter. The period for correction of defects in the warranty period is 02 days. If the
	supplier having been notified fails to remedy the defects within 02 days, the purchaser may
	proceed to take such remedial action as may be necessary, at the supplier's risk and
	expenses and without prejudice to any other rights, which the purchaser may have against
23.	the supplier under the contract. <b>Delivery Schedule</b> : The tenderer should indicate clearly the time required for delivery of
23.	the item. In case there is any deviation in the delivery schedule, liquidated damages clause
	will be enforced or penalty for the delayed supply period will be levied.
24.	
	The contract shall be written in English language. English language version of the Contract
	shall govern its interpretation. All correspondence and other documents pertaining to the
	Contract, which are exchanged by the parties, shall be written in the same language.
25.	11
	The Contract shall be interpreted in accordance with the laws of the Union of India and all
20	disputes shall be subject to place of jurisdiction.
26.	Notices
	• Any notice given by one party to the other pursuant to this contract/order shall be sent to the other party in writing or by cable, telex, FAX or e mail and confirmed in
	writing to the other party's address.
	• A notice shall be effective when delivered or on the notice's effective date,
	whichever is later.
27.	
	Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits,
	etc., incurred until delivery of the contracted Goods to the Purchaser. However, VAT in
	respect of the transaction between the Purchaser and the Supplier shall be payable extra, if
•	so stipulated in the order.
28.	Agency Commission: Agency commission if any will be paid to the Indian agent in
	Rupees on receipt of the equipment and after satisfactory installation. Agency
	Commission will not be paid in foreign currency under any circumstances. The details should be explicitly shown in Tender even in case of Nil commission. The tenderer should
	indicate the percentage of agency commission to be paid to the Indian agent.
29	<b>Freight &amp; Forwarder:</b> Our authorized freight forwarder is M/s. Prakash Freight Movers
	Ltd., C-130, First Floor, Naraina Industrial Area, Phase-I, New Delhi-110028, Ph.

42228222, for shipment of the stores ordered for. Any change in the freight forwarder will be intimated in advance.
<b>Payment</b> : Payment will be made through irrevocable Letter of Credit (LC). Letter of Credit (LC) will be established in the favour of foreign Supplier after the submission of performance security. The letter of credit (LC) will be established on the exchange rates as applicable on the date of establishment.
• For Indigenous supplies, 100% payment shall be made by the Purchaser against delivery, inspection, successful installation, commissioning and acceptance of the equipment at IITD in good condition and to the entire satisfaction of the Purchaser and on production of unconditional performance bank guarantee as specified in Clause 9 of tender terms and conditions.
• For Imports, LC will be opened for 100% FOB/CIF value. 80% of the LC amount shall be released on presentation of complete and clear shipping documents and 20% of the LC amount shall be released after the installation and demonstration of the equipment at the INST site of installation in faultless working condition for period of 60 days from the date of the satisfactory installation and subject to the production of unconditional performance bank guarantee as specified in Clause 9 of tender terms and conditions.
• Indian Agency commission (IAC), if any shall be paid after satisfactory installation & commissioning of the goods at the destination at the exchange rate prevailing on the date of negotiation of LC documents, subject to DGS&D registration for restricted items.
• All the bank charges within India will be borne by the Institute and outside India will be borne by the Supplier.
<b>User list:</b> Brochure detailing technical specifications and performance, list of industrial and educational establishments where the items enquired have been supplied must be provided.
Manuals and Drawings
• Before the goods and equipment are taken over by the Purchaser, the Supplier shall supply operation and maintenance manuals. These shall be in such details as will enable the Purchaser to operate, maintain, adjust and repair all parts of the works as stated in the specifications.
• The Manuals shall be in the ruling language (English) in such form and numbers as stated in the contract.
• Unless and otherwise agreed, the goods equipment shall not be considered to be completed for the purposes of taking over until such manuals and drawing have been supplied to the Purchaser.
<b>Application Specialist</b> : The Tenderer should mention in the <i>Techno-Commercial bid</i> the availability and <i>names</i> of <i>Application Specialist</i> and <i>Service Engineers</i> in the nearest regional office.
<b>Site Preparation</b> : The supplier shall inform to the Institute about the site preparation, if any, needed for the installation of equipment, immediately after the receipt of the purchase order. The supplier must provide complete details regarding space and all the other infrastructural requirements needed for the equipment, which the Institute should arrange before the arrival of the equipment to ensure its timely installation and smooth operation thereafter.
The supplier shall visit the Institute and see the site where the equipment is to be installed and may offer his advice and render assistance to the Institute in the preparation of the site and other pre-installation requirements.
<b>Pre-Installation requirement:</b> The bidder should mentioned pre-installation requirements for the equipment like ambient temperature, humidity, whether specification,

	power specifications, etc., when items are provided full performance satisfactions, should be demonstrated.
36.	
37.	<ul> <li>Spare Parts The Supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier: <ol> <li>Such spare parts as the Purchaser may elect to purchase from the Supplier, providing that this election shall not relieve the Supplier of any warranty obligations under the Contract; and</li> <li>In the event of termination of production of the spare parts:</li> <li>Advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and </li> <li>Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings and specifications of the spare parts, if requested.</li> </ol></li></ul>
	Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods, such as gaskets, plugs, washers, belts etc. Other spare parts and components shall be supplied as promptly as possible but in any case within six months of placement of order.
38.	<b>Defective Equipment</b> : If any of the equipment supplied by the Tenderer is found to be substandard, refurbished, un-merchantable or not in accordance with the description/specification or otherwise faulty, the committee will have the right to reject the equipment or its part. The prices of such equipment shall be refunded by the Tenderer with 18% interest if such payments for such equipment have already been made. All damaged or unapproved goods shall be returned at suppliers cost and risk and the incidental expenses incurred thereon shall be recovered from the supplier. Defective part in equipment, if found before installation and/or during warranty period, shall be replaced within 45 days on receipt of the intimation from this office at the cost and risk of supplier including all other charges. In case supplier fails to replace above item as per above terms & conditions, IIT Delhi may consider "Banning" the supplier.
39.	
	<ul> <li>If the Supplet, in the judghent of the Futenaser has engaged in corrupt of fraudulent practices in competing for or in executing the Contract.</li> <li>For the purpose of this Clause:         <ol> <li>"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.</li> <li>"Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the</li> </ol> </li> </ul>

	Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;"
	• In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.
40.	<b>Shifting</b> : After 3-4 years once our new building is ready, the supplier has to shift and reinstall the instrument free of cost.
41.	<b>Warranty/Guarantee</b> : The warranty period should be clearly mentioned. The maintenance charges (AMC) under different schemes after the expiry of the warranty should also be mentioned. The tender must be quoted with three (03) years on-site comprehensive warranty/guarantee which will commence from the date of the satisfactory installation/commissioning of the equipment against the defect of any manufacturing, workmanship and poor quality of the components. After the warranty period is over, Annual Maintenance Contract (AMC)/Comprehensive Maintenance Contract (CMC) up to next two years should be started. The AMC/CMC charges will be included in computing the total cost of the equipment.
42.	<b>Downtime:</b> During the warranty period not more than 5% downtime will be permissible. For every day exceeding permissible downtime, penalty of 1/365 of the 5% FOB value will be imposed. Downtime will be counted from the date and time of the filing of complaint with in the business hours.
43.	<b>Training of Personnel:</b> The supplier shall be required to undertake to provide the technical training to the personnel involved in the use of the equipment at the Institute premises, immediately after completing the installation of the equipment for a minimum period of one week at the supplier's cost.
44.	Conditional tenders will not be accepted.
45.	<b>Compliancy certificate</b> : This certificate must be provided indicating conformity to the technical specifications.
46.	Acknowledgement: It is hereby acknowledged that we have gone through all the conditions mentioned above and we agree to abide by them.

## **ANNEXURE-I**

Sl.	Details	Yes	/
No.		No	
1.	We have gone through the terms & conditions of the tender document		
2.	Tender fees of Rs/- through DD in favour of Registrar, IIT Delhi is attached (if applicable)		
3.	EMD of Rs through DD in favour of Registrar, IIT Delhi is attached (if applicable)		
4.	Our organization or any of its subsidiaries have not been blacklisted by any Govt. / Autonomous bodies / Universities / Govt. Institutes.		
5.	The quoted price is valid for 6 months from the last date of submission		
6.	Income Tax Certificate attached*		
7.	VAT & TIN number copy attached*		
8.	Service Tax & Sales Tax Registration Certificate attached*		
9.	The Balance sheet and P&L statement showing a minimum annual turnover of Rs for the past two consecutive fiscal years is attached.*		
10.	A detailed list showing number of items supplied by our company in last six months to various Government Organizations/ Institutions/ IITs / NITs with their full address, name of the contact person, fax number, mobile number, telephone Nos. and E-mail identity is attached.*		

## Sub. : Compliance Report against supply of .....

\*Faculty members may consider to include or drop these paras as per requirement.

(Signature of authorized person)
Name :

Seal of the company

Date

## **ANNEXURE-II**

#### DECLARATION

- 2. I, further certify, that I am the duly authorized representative of the under mentioned tenderer.
- 3. I, further certify that my company meets all the conditions of eligibility criteria laid down to take part in the tender.
- 4. I, further specifically certify, that my company has not been Black Listed/De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years.

Name of Tendering Company/ Firm/ Agency (Attach certificates of registration)	
Name of proprietor/Director of Company/Firm/Agency	
Full Address of Office with Telephone No. and FAX	
E-Mail	
PAN No. (Attach attested copy)	
Service Tax & Sales Tax Registration No. (Attach attested copy)	
Contact Person Name	
Mobile Number	

(Signature of authorized person)

Name : \_\_\_\_\_

Seal of the company

Date