

**COMPUTER SERVICES CENTRE**

**IIT DELHI**

**Date: 4<sup>th</sup> June, 2014**

Sealed Quotations are invited from M/s DELL or its authorized Service Provider/ Partner for the Comprehensive Annual Maintenance Contract of the 125 Dell Optiplex 990SFF desktop computers with the following specifications:-

**Optiplex 990SF Base-N-Series**

Intel Core i5-2500 Processor(3.30 GHz,6MB), Intel Q67 Express Chipset, Integrated 82579LM Gigabit 1 Ethernet LAN 10/100/1000, 4GB(2X2GB) Non-ECC DDR3 1333MHz SDRAM Memory, 320GB 7200 RPM 3.5"SATA HDD, 8X Max Slimline DVD+/-RW, Dell E1911 10"W Monitor, Intel HD Graphics 2000, Integrated Graphics, Dell USB Optical Mouse, Dell USB Keyboard, Intel vPro Technology Enabled.

**TERMS and CONDITIONS:**

The bidder should provide a copy of the ISO certificate .

The authorization letter from the OEM specific to this tender should be attached with the bid.

The price for one year and two years' comprehensive AMC should be quoted separately.

The quote should be in INR and all the applicable taxes should be separately mentioned.

Payment will be made at the end of each quarter after satisfactory services.

The quote should be valid for 60 days from the last date of receiving the quotations.

The call should be attended within 4-6 hours of lodging the complaint. The spare parts if any , should be replaced within 48 hours of lodging the complaint.

IIT Delhi reserves the right to terminate the contract if it is found that the Services provided by the bidder is not Satisfactory.

Sealed quotation superscripting "**AMC FOR DELL OPTIPLEX 990SFF**" should be sent to the Head, CSC, IIT Delhi, Hauz Khas, New Delhi-110016 latest by 18<sup>th</sup> June, 2014 up-to 4 pm. Quotations received after the due date and time will not be entertained.



**(Dr. Savita Goel)**

**Chairperson, PFC**