## INDIAN INSTITUTE OF TECHNOLOGY DELHI COMPUTER SERVICES CENTRE

Dated:- 5th December, 2013

## NOTICE INVITING QUOTATION

Sealed Quotations are invited from the American Power Conversion (India) Pvt. company or its authorized Service providers for two years Comprehensive Annual Maintenance Contract of the following UPS System as per the following specifications:

- 3x80KVA GALAXY PW MGE UPS Systems installed at Computer Service Centre (Serial Numbers: 94QE16001, 94QE16002 & 94QE11004)
- 2. Exide 6EL100 (100AH) Lead Acid batteries (Nos. 96)

## SCOPE OF WORK:-

- 1. Round the clock technical support on phone.
- 2. Replacement of UPS spare parts free of charge.
- 3. Checking and servicing of the UPS system and batteries on quarterly basis.
- 4. Filling Up Distilled water and Petroleum Jelly in the batteries as and when required.
- 5. Half yearly Gravity test of all batteries.
- 6. Battery Voltage measurements on floating: Recording of floating voltage on each cell
- 7. Battery Voltage measurements on discharge: Discharge duration, Load current during discharge, total DC voltage before discharge, total DC voltage at the end of discharge period, recording of the DC discharge curve.
- 8. The report for the gravity test and battery voltage measurements should be submitted after the testing.

The comprehensive AMC quotations for Two Years in a sealed envelope (both technical and commercials should be packed separately and enclosed in a single envelope) should reach the Head, Computer Services Centre, IIT Delhi, Hauz Khas, New Delhi-110016 latest by December 23, 2013 up-to 4.00 PM.

## **Terms and Conditions:-**

- 1. Payment will be made at the end of each quarter with Satisfactory Services.
- 2. The AMC amount and taxes should be mentioned separately.
- 3. The quote should be in INR.
- 4. The quote should be valid for a minimum period of 60 days.
- 5. The complaint should be attended within 4 hours after lodging the call.
- 6. Submission of the Proprietary Certificate / Authorized Service Provider certificate from APC UPS India is mandatory.
- 7. IIT reserves the right to reject any or all quotations without assigning any reason.

(**Dr. Pragya Jain**) Chairperson