Bharti School of Telecom Technology & Management: IIT Delhi

04 September 2013

NIQ for Comprehensive AMC of   Surveillance Camera and Access Control Systems

Sealed quotations are invited for undertaking comprehensiveAnnual Maintenance Contract (AMC) of Surveillance Camera and Access Control systems.

Sl No	Description	Duration
1	Comprehensive AMC of Surveillance Camera and Access Control Systems as per the following details : (a) PTZ Camera Qty 8 (b) Fixed IP Camera Qty 12 (c) Access control system on 32 doors (d) Peripheral devices consisting of DVR,Switch,Server,LCD Screen, workstation and UPS etc. (e) Cabling of all of the above. *(Appx cost of equipment and cabling : Rs 20.2 Lac*	One Year

Terms & conditions:-

- Costs are to be for IIT Delhi in INR inclusive of all applicable taxes.
- Costs are to be for comprehensive onsite AMC inclusive of defective components, and preventive maintenance .
- The replaced component will be of the same make and model as of the existing one and defective component will not be returned.
- Typical response time for attending a complaint is to be mentioned.
- The surveillance and access control system is expected to be up and running for 24 hrs throughout the period of AMC.Minimum 99% Service Level Agreement (SLA) to be guranteed.
- Penalty clause for system down time beyond SLA should also be included.
- Technical and Commercial bids should be submitted in separate sealed envelopes.
- The typical mode of payment is after completion of six month basis .
- Institute reserves the right to accept / reject any or / all quotations without assigning any reason.
- Validity of quotations should be for at least 90 days .
- Work should be assumed within 1 weeks on receipt of PO.
- The institute shall be at liberty to discontinue/terminate the work order any time after issue of 30 days notice, if the performance is not found satisfactory or otherwise also without assigning any reason.

Sealed quotations with all the above terms & conditions should be submitted to Coordinator Bharti School of Telecom Technology & Management, Room No 102 Block II A, IIT Delhi Tele 011-26597244/6200 latest by 5 PM on 19 September 2013.