Sealed quotations are invited for comprehensive AMC of UPS as per the details given below:

<table>
<thead>
<tr>
<th>Description</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Comprehensive Annual Maintenance Contract( AMC) for Eaton make 20 KVA UPS model No.PW9305</td>
<td>2</td>
</tr>
</tbody>
</table>

Terms and Conditions:

1. The amount of the AMC should be mentioned clearly indicating service charges, taxes and any other charges, if any.
2. Routine inspection, checking, servicing and preventive maintenance of the units will be thoroughly done once every month onsite.
3. Any breakdown call made by the customer during the normal working hours will be attended on the same working day.
4. Annual Maintenance Contract is full and comprehensive, including supply of all spares, materials and manpower free of cost, which are found defective / need repair and necessary for smooth functioning of units. Batteries are not included in this AMC.
5. IITD reserves the right to summarily reject any conditional quote submitted by any vendor.
6. Emergency visits shall be made on the same day of lodging of complaint.
   In case AMC provider does not comply with the terms & conditions or work is not satisfactory, the AMC contract may be terminated by giving 15 days notice.
7. The payment shall be made on half yearly basis.
8. IITD reserves the right to accept / reject the quotation in partial form or in total without assigning any reason thereof.
9. The UPS(s) can be inspected on any working day between 02.08.2013 to 09.08.2013 between 10:00 AM to 05:00 PM.
10. Sealed quotations with all the terms & conditions should be submitted to Coordinator Bharti School of Telecom Technology & Mgmt, Room No 102 Block II A, IIT Delhi latest by 5 PM on 12 August 2013.
11. For any clarifications, may contact tele no. 011-26597244/6200.